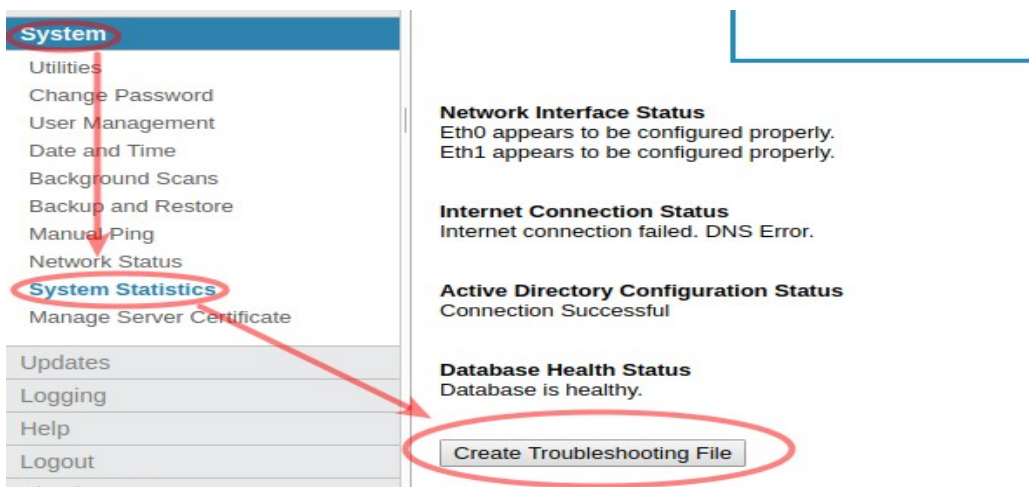
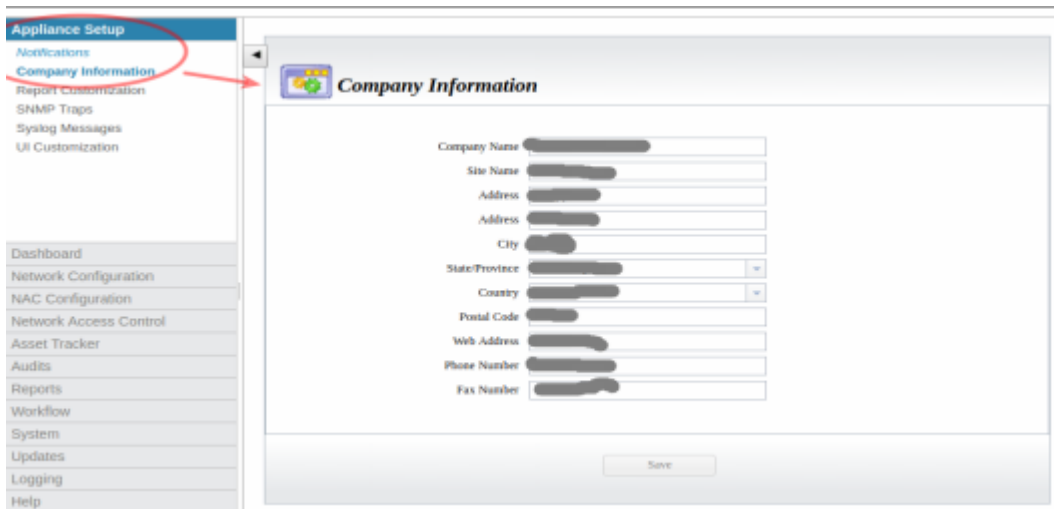


Issue:

Does NETSHIELD capture or send any data outside of the appliance?

Solution:

- The appliance shares only the “**Company Information**” that is entered during the appliance setup with the license server.



- **No other information** is shared unless a customer provides a trouble shooting log coming from the NETSHIELD appliance

- The monitor port (ETH1) only inspects “**Outgoing Traffic Headers**“ looking at the destination to identify connections to known Command and Control and Phishing Servers.
- There is “**No Data**” being captured by NETSHIELD or being sent outside the network.