



Issue:

Open the firewall to allow software updates, license, Malware/Phishing lists and CVE updates.

Solution:

The firewall needs to allow access from the appliance over port 443 (or the port designated during setup) to netshield-update.snoopwall.com.

The IP is 158.85.28.202 but good practice is to use the FQDN (netshield-update.snoopwall.com) to account for future IP changes.

NetSHIELD uses a self-signed certificate. If the firewall rejects certifications without a CA an exception will need to be added.