



Issue:
MAC Spoofing Rule

Solution:

The MAC spoofing rule will block an asset if it detects that there are two assets on the network with the same MAC, but different IP addresses. The situation may also occur with switches, as they may appear on multiple subnets with different IPs.

To prevent the appliance from blocking your routers, you can go to Manage Assets, find the router, right click and then click "Never Block (Policy Override)". This will add the asset to the Never Block list, so the appliance will never block it. Do this for each router.