Issue:

Configuring Command Center with Enterprise, Branch Pro and Nano Appliances

Resolution:

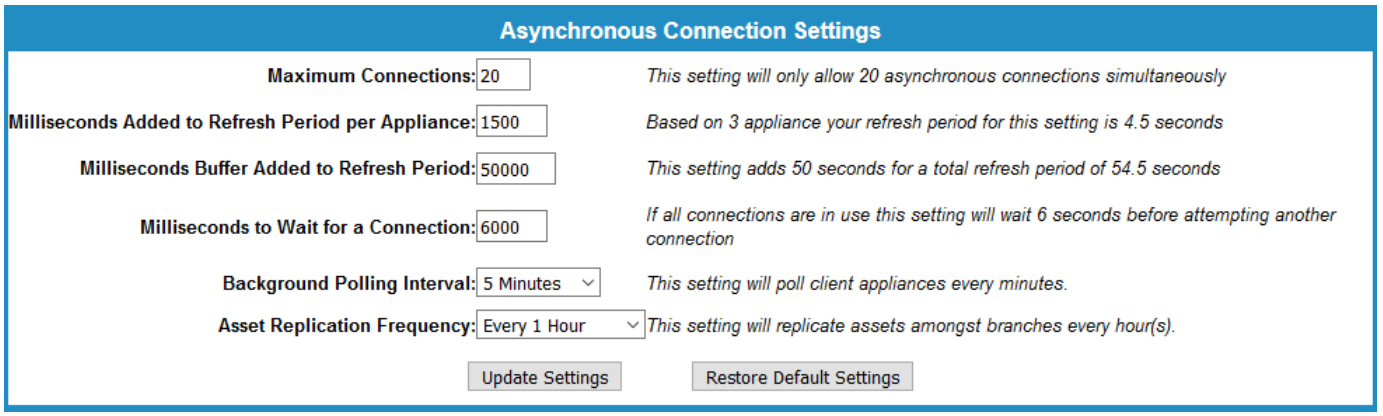
Command Center is an application on the Enterprise and Branch Pro NETSHIELD appliance used to manage remote appliances from a central location without having to open multiple browser sessions.

A common network environment has a main location with an Enterprise or Branch Pro appliance running Command Center and Nano appliances at remote locations such as a bank with a main branch and multiple remote locations.

In an environment with multiple Enterprise or branch Pro appliances decide on one appliance to run Command Center. Do not run Command Center on multiple Enterprise or Branch Pro appliances as it will cause issues with replication and the trust state of assets.

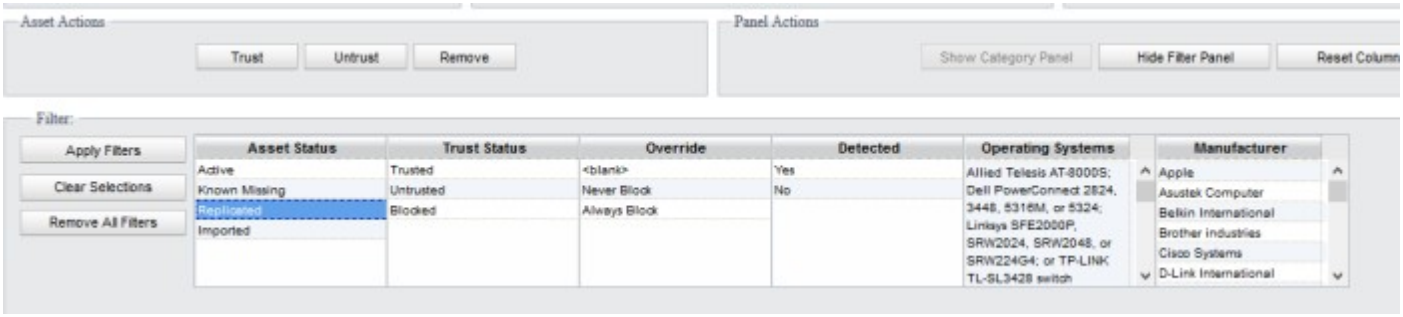
Trust state should be managed on the local appliance in the Manage Assets page or from the Enterprise appliance running Command Center by opening the managed appliance Manage Assets page.

Create a group on the Command Center appliance and add all of the appliances into the group including itself. Enable replication, if desired, from the Command Center appliance and all assets will be replicated between appliances.

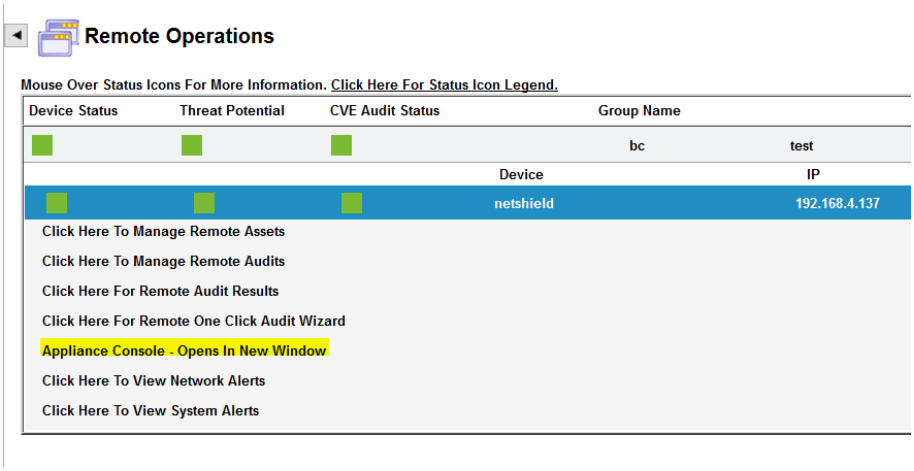


Using the Filter Panel in the Manage Assets screen will show replicated assets.

Replicated assets do not count against the license count of an appliance.



If the message “Content was blocked because it was not signed by a valid security certificate.” Is seen while attempting to access a managed appliance, open a web browser.
This can be done from the appliance menu in Command Center.



Add an exception for the appliance to allow the browser to access the appliance.